



## Friends+Family Program Meeting Follow-Up Questions

Below are some of the questions that were asked at the F+F meeting. I followed up with our tour company Students on Broadway. We hope this is helpful!

### **Do they need to make the decision to extend the nights in the hotel now or can that be decided later?**

NO! decisions for any extras are not required upon sign up. The questions posed on the enrollment portal about hotel stayovers (pre or post) bus seats , show tickets, NYC Tour, etc. is meant to gauge interest for planning purposes. As an example, for hotel stayovers, the weekend just after Thanksgiving a VERY popular shoppers weekend in NYC and hotel room rates are reflective of that. The amount of rooms the hotel will offer at the group rate for stayover guests will be capped. By having an idea a year out it will allow us to request x # of rooms for stayover guests. In terms of stayover rooms, hotel contracts always stipulate "pending availability"

**When is deadline to add/extend hotel?** - There is no deadline per se -but the sooner we know, the better the chance that we are able to get it for you and at the current rate. There are many reasons that go into this (very popular weekend for tourism in NYC)

**If extending the trip past Friday, could a marching band child sleep on the floor of the hotel? (For instance, a family with 3 kids and one of them is in marching band. Can that MB kid use the floor for the extra night.)** - This is a question they get all the time. Due to Fire ordinances based on the square footage of the room and emergency egress points - the maximum guest occupancy in a room that has two (2) double beds is four (4). The maximum occupancy in a room with one (1) King bed is two (2) guests. If a crib is needed, it can be requested to be placed in a King room only and not a double double. This applies both Hampton Inn and HIE.

**Can luggage be stored at the hotel before check-in if they arrive in NY earlier?** - YES! Also, luggage can be stored on the check-out day if need be.

**If riding back on F&F bus, will there be a meeting point for that evening if they are not doing any of the ala carte options on that Friday?** YES - probably their hotel

**Is there any chance of running out of dinner cruise tickets if parents do not do the F&F package? When will those tickets go on sale?** - Please stand-by on this response until we have a better handle on the extent of Band Family members enrolled to the full program.

**Can parents do ala carte options such as theater, tour, or show if not doing the F&F package if available?** - Theater & Show, yes ; NYC Tour, No

**Is it reserved seating on the dinner cruise? Do parents have the option to sit with students?** YES, think planning for a wedding. I will be happy to help Students on Broadway with your requests and overseeing that process.